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**Information on Assistance and Capacity Building**

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- No: Notification due
- No: Notification not yet due
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<th>Implementation schedule</th>
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<tr>
<td>1.1 Publication</td>
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<td>by 31 December 2026</td>
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<tr>
<td>1.2 Information available through internet</td>
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<td>by 31 December 2028</td>
</tr>
<tr>
<td>1.3 Enquiry points</td>
<td>by 31 December 2022</td>
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<td>3 Advanced rulings</td>
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<tr>
<td>4 Procedures for appeal or review</td>
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<tr>
<td>5.1 Notifications for enhanced controls or inspections</td>
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<td>5.2 Detention</td>
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<td>5.3 Test procedures</td>
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<td>6.3 Penalty Disciplines</td>
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<td>7.6 Average release times</td>
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<tr>
<td>7.7 Authorized operators</td>
<td>by 31 December 2022</td>
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<tr>
<td>7.8 Expedited shipments</td>
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<tr>
<td>7.9 Perishable goods</td>
<td>by 31 December 2024</td>
<td>by 31 December 2029</td>
</tr>
<tr>
<td>8 Border Agency Cooperation</td>
<td>by 31 December 2024</td>
<td>by 31 December 2029</td>
</tr>
<tr>
<td>9 Movement of goods</td>
<td>by 22 February 2018</td>
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<tr>
<td>10.1 Formalities</td>
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<td>by 31 December 2027</td>
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<td>10.2 Acceptance of copies</td>
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<td>10.3 Use of international standards</td>
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<td>10.6 Use of customs brokers</td>
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<td>10.7 Common border procedures</td>
<td>by 22 February 2018</td>
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<tr>
<td>10.8 Rejected Goods</td>
<td>by 22 February 2018</td>
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<tr>
<td>10.9 Temporary admission of goods and inward and outward processing</td>
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<tr>
<td>11 Transit</td>
<td>by 31 December 2022</td>
<td>by 31 December 2022</td>
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<td>12 Customs cooperation</td>
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Legend

- **A**: Notified in Cat. A
- **B**: Notified in Cat. B
- **C**: Notified in Cat. C
- **N**: Not yet notified
- **Ap**: Partially notified in A
- **Bp**: Partially notified in B
- **Cp**: Partially notified in C
- **E**: Extension of time requested
- **C=B**: Shift from C to B
- **B=C**: Shift from B to C

Notifications and other documents

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<th>Description</th>
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<td>G/TFA/W/92</td>
<td>2023-07-05</td>
<td>The role of technology transfer in building resilience: Trade Facilitation</td>
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<td>Arrangements and progress in the provision of technical assistance</td>
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<tbody>
<tr>
<td>31 December 2023</td>
<td>31 December 2026</td>
</tr>
</tbody>
</table>

**Assistance required for implementation**

- Mettre en place un cadre légal et organisationnel pour la supervision de l'entretien de l'information
- Mettre en place un bureau unique chargé de collecter, centraliser et diffuser les informations en rapport avec le commerce
- Formation du personnel du dit bureau dans le domaine de l'information et de la communication
- Traduction des textes de lois publiées en Kirundi, Français et en Anglais

**Tags:** Information and communication technologies (ICT), Legislative and regulatory framework, Human resources and training

**Donor Members:** European Union

**Donor Agencies:** International Trade Centre, Common Market for Eastern and Southern Africa

**Progress reported**

All adopted legislation is published on the Government's website. The country regularly publishes information on the websites of the Burundi Revenue Office (OBR), the Ministry of Justice and the Ministry responsible for trade. The information is published in a non-discriminatory manner. A trade information portal is currently being set up under the regional EU-EAC-MARKUP project financed by the European Union. The ITC is responsible for its implementation. Technical assistance and capacity building support needs include:

- Establishment of a legal and organizational framework to supervise the maintenance of information
- Establishment of a single office responsible for collecting, centralizing and disseminating trade-related information
- Training of staff from the above-mentioned office on information and communication
- Translation of legislation published in Kirundi, French and English
1.2 Information available through internet

1.2.1 (a), (b), (c)
1.2.2
1.2.3

Indicative date of implementation
31 December 2023

Definitive date of implementation
31 December 2028

Assistance required for implementation

• Recruter un consultant pour élaborer le matériel de formation et assurer la formation du personnel chargé de collecter, de traiter et de publier les informations

Tags: Information and communication technologies (ICT), Human resources and training

Donor Agencies: World Bank, United Nations Conference on Trade and Development, TradeMark Africa

Progress reported

Trade information is published on the websites of sectoral Ministries, the OBR and the Burundi Investment Agency (API). Technical assistance and capacity building support needs include:
- Recruitment of a consultant to develop training material and provide training for staff responsible for collecting, processing and publishing information
1.3 Enquiry points

| 1.3.1 | Indicative date of implementation | 31 December 2022 |
| 1.3.2 | Definitive date of implementation | 31 December 2027 |

**Assistance required for implementation**

- Mettre en place un point d'information unique
- Equiper et former le personnel du bureau du point d'information

**Tags:** Information and communication technologies (ICT), Infrastructure and equipment, Human resources and training

**Donor Agencies:** United Nations Conference on Trade and Development, TradeMark Africa

**Progress reported**

There is no single enquiry point providing information on regulations, fees, procedures and formalities currently applied in Burundi. Each agency has an information service for its area of competence.

Technical assistance and capacity building support needs include:
- Establishment of a single enquiry point
- Provision of equipment and training for staff from the enquiry point
Indicative date of implementation
31 December 2024

Definitive date of implementation
31 December 2027

Assistance required for implementation

- Créer un service en charge des décisions anticipées à l'OBR pour améliorer la mise en application des décisions anticipées
  - Formation du personnel et adoption des meilleures pratiques internationales dans le but de renforcer les capacités institutionnelles en matière d'évaluation et des règles d'origine
  - Créer un cadre légal des décisions anticipées
  - Mettre en œuvre des mécanismes et procédures en matière de décisions alignées sur la loi de l'EAC et de l'AFE

Tags: Legislative and regulatory framework, Institutional procedures, Human resources and training

Donor Agencies: to be determined

Progress reported

There are no official regulations on advanced rulings. In practice, a user may request information from customs officials and receive an oral or email response. Within the OBR, a specialized service known as the Directorate for Customs Services and E-Business handles all matters relating to trade operations and informs traders of the current rules.

Technical assistance and capacity building support needs include:

- Creation of a service responsible for advance rulings at the OBR, in order to improve the implementation of advance rulings
- Training of staff and adoption of international best practices, with a view to building institutional capacity in the area of valuation and rules of origin
- Establishment of a legal framework for advance rulings
- Implementation of mechanisms and procedures for rulings aligned with East African Community (EAC) and TFA legislation
5.1 Notifications for enhanced controls or inspections

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<tbody>
<tr>
<td></td>
<td>31 December 2022</td>
<td>31 December 2027</td>
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</tbody>
</table>

**Assistance required for implementation**

- Recruter un consultant pour mener une étude sur l'analyse du temps que la vérification peut prendre pour la réduction des délais de retard

**Tags:** Diagnostic and Needs Assessment

**Donor Agencies:** to be determined

**Progress reported**

Importers or exporters are notified of the outcome following verification. In cases where the goods are detained, importers are notified by means of the report on the seizure.

Technical assistance and capacity building support needs include:

- Recruitment of a consultant to conduct a study analysing the time required for verification so that delays may be reduced
Assistance required for implementation

- Mettre en place un cadre légal relatif aux procédures d’essai
- Equiper suffisamment les laboratoires du BBN, du Min agri, des Centres de transit
- Créer un système de gestion de tous les laboratoires en charge des essais
- Renforcement des capacités du personnel en charge des procédures d’essai

Tags: Legislative and regulatory framework, Infrastructure and equipment, Human resources and training

Donor Members: European Union

Donor Agencies: Common Market for Eastern and Southern Africa, World Bank

Progress reported

This provision is partially implemented by the Burundi Bureau of Standards and Quality Control (BBN). BBN laboratories have recently been provided with high-quality infrastructure through the regional MARKUP project financed by the EU. However, it remains insufficient.

A draft national quality policy law is currently being prepared and is pending adoption by the Government.

Technical assistance and capacity building support needs include:

- Establishment of a legal framework for test procedures
- Provision of sufficient equipment for the laboratories of the BBN, the Ministry of Agriculture, and transit centres
- Creation of a system for the management of all laboratories responsible for tests
- Capacity building for staff responsible for test procedures
6.1 General disciplines on fees and charges

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<td>6.1.4</td>
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**Assistance required for implementation**

- Recruter un consultant pour mener une étude sur s'évaluation de l'impact de l'harmonisation des taxes au niveau régional et international
- Equiper les postes transfrontaliers

**Tags:** *Infrastructure and equipment, Diagnostic and Needs Assessment*

**Donor Agencies:** to be determined

**Progress reported**

The country has a General Code of Taxes and Duties, which covers fees, exemptions, exonerations and declarations. Traders are informed of fees and charges imposed on importation and exportation.

Technical assistance and capacity building support needs include:

- Recruitment of a consultant to conduct a study assessing the impact of the harmonization of taxes at the regional and international level
- Equipment of cross-border posts
6.2 Specific disciplines on fees and charges

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<tr>
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<td>31 December 2023</td>
<td>31 December 2026</td>
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</table>

**Assistance required for implementation**

- Recruter un consultant pour mener une étude sur l'évaluation de l'impact de l'harmonisation des taxes au niveau régional et international
- Equiper les postes transfrontaliers
- Organiser des campagnes d'explication quand de nouvelles taxes ou redevances sur l'importation et exportation sont décidées

**Tags:** Infrastructure and equipment, Diagnostic and Needs Assessment, Awareness-raising

**Donor Agencies:** to be determined

**Progress reported**

The country has a General Code of Taxes and Duties. Traders are informed of fees and charges imposed on importation and exportation.

Technical assistance and capacity building support needs include:

- Recruitment of a consultant to conduct a study assessing the impact of the harmonization of taxes at the regional and international level
- Equipment of cross-border posts
- Organization of information campaigns when new import or export taxes or charges are introduced
7.1 Pre-arrival processing

<table>
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<td>7.1.2</td>
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</table>

**Assistance required for implementation**

- Equiper les services techniques
- Mettre en place un guichet unique du commerce extérieur
- Construire et informatiser des bureaux à arrêt unique sur toutes les frontières de passage des marchandises

**Tags:** Information and communication technologies (ICT), Infrastructure and equipment

**Donor Agencies:** World Customs Organization, United Nations Conference on Trade and Development, TradeMark Africa

**Progress reported**

The OBR is implementing this provision by using the latest version of the Automated System for Customs Data (ASYCUDA) World system, which allows for the automation of certain processes, including the registration and risk-based processing of declarations submitted remotely.

The country has also conducted a national study on the time required for the release of goods in Burundi, developed with support from the WCO.

Technical assistance and capacity building support needs include:

- Equipment of technical services
- Establishment of a single window for foreign trade
- Construction and computerization of one-stop offices at all border crossings for goods
7.2 Electronic payment

**Indicative date of implementation**
31 December 2023

**Definitive date of implementation**
31 December 2028

**Assistance required for implementation**
- Mettre en place un cadre légal
- Organiser des ateliers à l’endroit des opérateurs économiques sur le paiement électronique

**Tags:** Legislative and regulatory framework, Awareness-raising

**Donor Agencies:** United Nations Conference on Trade and Development, Common Market for Eastern and Southern Africa

**Progress reported**

The electronic payment process has been launched. FINBANK was selected as the pilot bank for making electronic payments.

The country does not yet have any regulations that deal strictly with electronic payments, but related laws do exist and such regulations are being prepared.

Technical assistance and capacity building support needs include:
- Establishment of a legal framework
- Organization of workshops for economic operators on electronic payment
## 7.4 Risk management

<table>
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<td>7.4.4</td>
<td>Tags: Infrastructure and equipment, Human resources and training</td>
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</table>

### Assistance required for implementation

- Equiper les services techniques à l'OBR
- Former le personnel en charge de la gestion risques

### Donor Members: European Union

### Donor Agencies: Common Market for Eastern and Southern Africa, United Nations Development Programme

### Progress reported

The country carries out risk management: Risk management is undertaken in accordance with the guidelines developed and distributed to customs agents. Over 80% of imports undergo physical inspection, yet there is some flexibility insofar as on-site clearance permitted in some cases.

Technical assistance and capacity building support needs include:
- Equipment of the OBR technical services
- Training of staff responsible for risk management
7.5.1 Indicative date of implementation
31 December 2024

7.5.2 Definitive date of implementation
31 December 2029

Assistance required for implementation

• Equiper les services techniques à l'OBR
• Recruter un consultant national pour former le personnel en charge du contrôle

Tags: Infrastructure and equipment, Human resources and training

Donor Agencies: TradeMark Africa

Progress reported

The country carries out post-clearance audits: Initiatives have been implemented. Technical assistance needs remain considerable, particularly with regard to training.

Technical assistance and capacity building support needs include:

- Equipment of the OBR technical services
- Recruitment of a national consultant to train audit staff
Average release times

<table>
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<th>Indicative date of implementation</th>
<th>Definitive date of implementation</th>
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<tr>
<td>31 December 2022</td>
<td>31 December 2027</td>
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</table>

Assistance required for implementation

- Renforcer le mécanisme de contrôle à postériori
- Organiser des ateliers de formation et de sensibilisation pour les intervenants à la frontière

Tags: Human resources and training

Donor Agencies: World Customs Organization

Progress reported

The country has conducted a national study on the time required for the release of goods in Burundi.

Technical assistance and capacity building support needs include:

- Enhancement of the post-clearance audit mechanism
- Organization of training and awareness-raising workshops for border officials
7.9 Perishable goods

<table>
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</table>

**Assistance required for implementation**

- Mettre en place un terminal frigorifique et former le personnel qui y sera affecté
- Promouvoir les moyens de protection des produits périssables

**Tags:** *Infrastructure and equipment, Human resources and training*

**Donor Agencies:** Enhanced Integrated Framework, TradeMark Africa

**Progress reported**

The country has an ASYCUDA World and Standard Integrated Government Tax Administration System (SIGTAS) platform that facilitates immediate delivery of perishable goods.

Technical assistance and capacity building support needs include:

- Establishment of a cold storage facility and training of the staff concerned
- Promotion of the methods for protecting perishable goods
**Indicative date of implementation**  
31 December 2024

**Definitive date of implementation**  
31 December 2029

### Assistance required for implementation

- Renforcer la coopération entre les organismes présents aux frontières
- Réhabiliter et construire les bureaux de douane sur toutes les frontières et les équiper
- Renforcer la collecte et le traitement des données statistiques pour préparer une base de données informatisées sur tous les frontières du pays
- Assurer le suivi et une sensibilisation régulière pour accélérer le mouvement des marchandises

**Tags:** Information and communication technologies (ICT), Infrastructure and equipment, Institutional procedures

**Donor Agencies:** TradeMark Africa, United Nations Conference on Trade and Development

### Progress reported

There is strong cooperation among border agencies.

Technical assistance and capacity building support needs include:

- Strengthening of border agency cooperation
- Renovation, construction and equipment of customs offices at all borders
- Enhancement of the collection and processing of statistical data, in order to prepare a computerized database on all of the country's borders
- Monitoring and regular outreach to speed up the movement of goods
10.1.1 (a), (b), (c), (d)

**Indicative date of implementation**
31 December 2022

**Definitive date of implementation**
31 December 2027

**Assistance required for implementation**

- Organiser les ateliers de sensibilisation à l’endroit des opérateurs économiques sur l’importance des documents requis
- Former le personnel

**Tags:** Human resources and training, Awareness-raising

**Donor Agencies:** to be determined

**Progress reported**

The country has partially implemented the measure relating to the formalities and documentation requirements.

Technical assistance and capacity building support needs include:

- Organization of awareness-raising workshops for economic operators on the importance of the required documentation
- Training of staff
10.3 Use of international standards

<table>
<thead>
<tr>
<th>10.3.1</th>
<th>Indicative date of implementation</th>
<th>31 December 2022</th>
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<tbody>
<tr>
<td>10.3.2</td>
<td>Definitive date of implementation</td>
<td>31 December 2027</td>
</tr>
</tbody>
</table>

Assistance required for implementation

- Equiper le BBN
- Former le personnel

Tags: Infrastructure and equipment, Human resources and training

Donor Agencies: to be determined

Progress reported

The country has established the BBN, which requires capacity building and the provision of equipment for laboratories.

Technical assistance and capacity building support needs include:

- Equipment of the BBN
- Training of staff
10.4 Single window

| 10.4.1 | Indicative date of implementation | 31 December 2024 |
| 10.4.2 | Definitive date of implementation | 31 December 2029 |

**Assistance required for implementation**

- Mettre en place le guichet unique et lui doter de moyens en vue de raccourcir les délais des formalités d'importation et d'exportation des produits
- Renforcer les capacités du personnel chargé de faire fonctionner le guichet unique une fois mise en place
- Equiper les bureaux des postes frontaliers du matériel informatique
- Assurer l'interconnectivité des postes transfrontaliers d'un internet à haut débit
- Construire des bureaux à arrêt unique sur toutes les frontières
- Former continuellement le personnel

**Tags:** Information and communication technologies (ICT), Infrastructure and equipment, Human resources and training

**Donor Agencies:** TradeMark Africa, United Nations Conference on Trade and Development

**Progress reported**

Initiatives for the establishment of the single window have been launched with support from UNCTAD. The country has one-stop border posts at Kobero/Kabanga, Gasenyi/Nemba and Ruhwa and is seeking to ensure the interconnectivity of other border posts so as to reduce the time required for formalities for the import and export of products.

Technical assistance and capacity building support needs include:

- Establishment of the single window, providing it with the means to reduce the time required for formalities for the import and export of products
- Capacity building for staff responsible for running the single window once implemented
- Provision of IT equipment for border post offices
- Ensuring interconnectivity among cross-border posts through broadband internet
- Construction of one-stop offices at all borders
- Ongoing training of staff

**Legend**

| C | Notified in Cat. C |
| Cp | Partially notified in C |
| E | Extension of time requested |
| Donor arrangement notified | Donor arrangement not yet notified |

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