About the TFEP

Traders from developing and developed countries frequently highlight bureaucratic delays and other hindrances when moving goods across borders. In response, members of the World Trade Organization (WTO) crafted the Trade Facilitation Agreement (TFA), which entered into force on February 22, 2017 after the ratification of two-thirds of the 164 WTO member states. The TFA contains articles and provisions for expediting the movement, release, and clearance of goods, including goods in transit. It also sets out measures for effective cooperation between customs and other appropriate authorities on trade facilitation and customs compliance.

Under the TFA Article 1, publication and availability of information, each WTO member must establish or maintain at least one enquiry point at the national level to provide easily accessible, precise, and complete information in a timely and cost-effective way to WTO member governments, traders, and other interested parties on matters covered by Article 1.1 and to provide the required forms and documents. Ghana accordingly has established an official Trade Facilitation Enquiry Point to ensure both the Ghanaian and international trading community have access to current and accurate trade information.
Explore Recent Enquiries | How much do I pay for clearing my goods?

- **Procedures**: Importation, exportation and transit procedures.
- **Rates & Taxes**: Applied rates of duties and taxes of any kind imposed on or in connection with importation or exportation.
- **Fees & Charges**: Fees and charges imposed by or for governmental agencies on or in connection with importation, exportation or transit.
- **Rules**: Rates for the classification or valuation of products for customs purposes.
- **Laws & Regulations**: Laws, regulations and administrative ratings of general application relating to rules of origin, export, import or transit; restrictions or prohibitions.
- **Penalties**: Penalty provisions against breached of import, export, and transit formalities.
- **Appeal Procedures**: Appeal procedures, agreements of parts thereof with any country or countries relating to importation, exportation, or transit, and
- **Tariff Quotas**: Procedures relating to the administration of tariff quotas.
Enquiry Form

First Name *
First Name

Last Name *
Last Name

Telephone *
Telephone

Email Address *
Email Address

Company Name
If Appropriate

Country
Please Select Country

Enquiry Subject
Enquiry Subject

Category *
Please Select Category

Description
Description

Send Enquiry

Our Contacts

Trade Facilitation Enquiry Point
Ministry of Trade & Industry
Ministries, Accra - Ghana
Phone: +233 323 3456
Email
tfep@moti.gov.gh

Our Location

Ministry of Trade and Industry
View larger map