



Meeting of the WTO Committee on Trade Facilitation

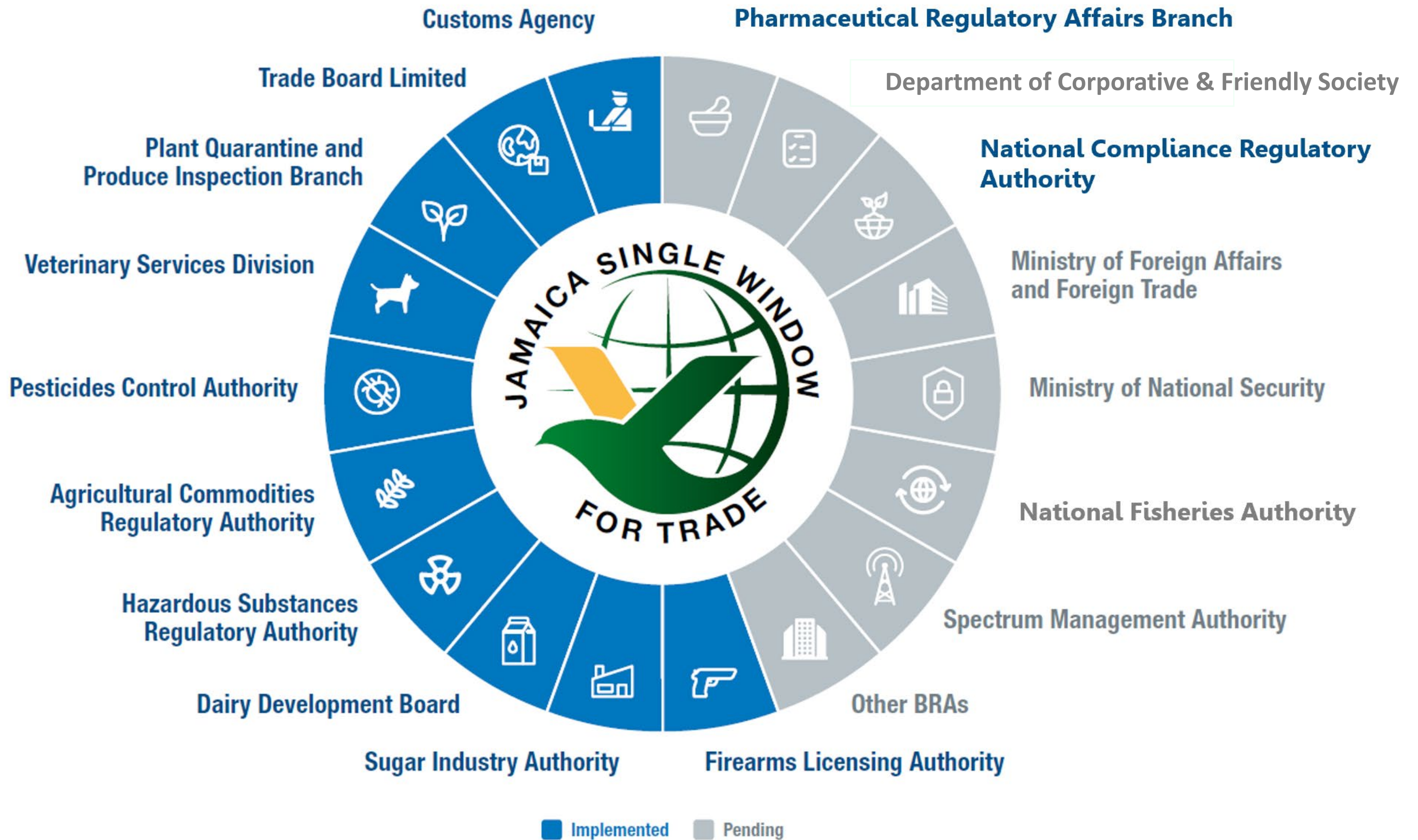
‘Experience sharing on implementation of Single Window in Jamaica - Jamaica Customs Agency (JCA) and UN Trade and Development (UNCTAD)’

Jamaica's Electronic Single Window Initiative

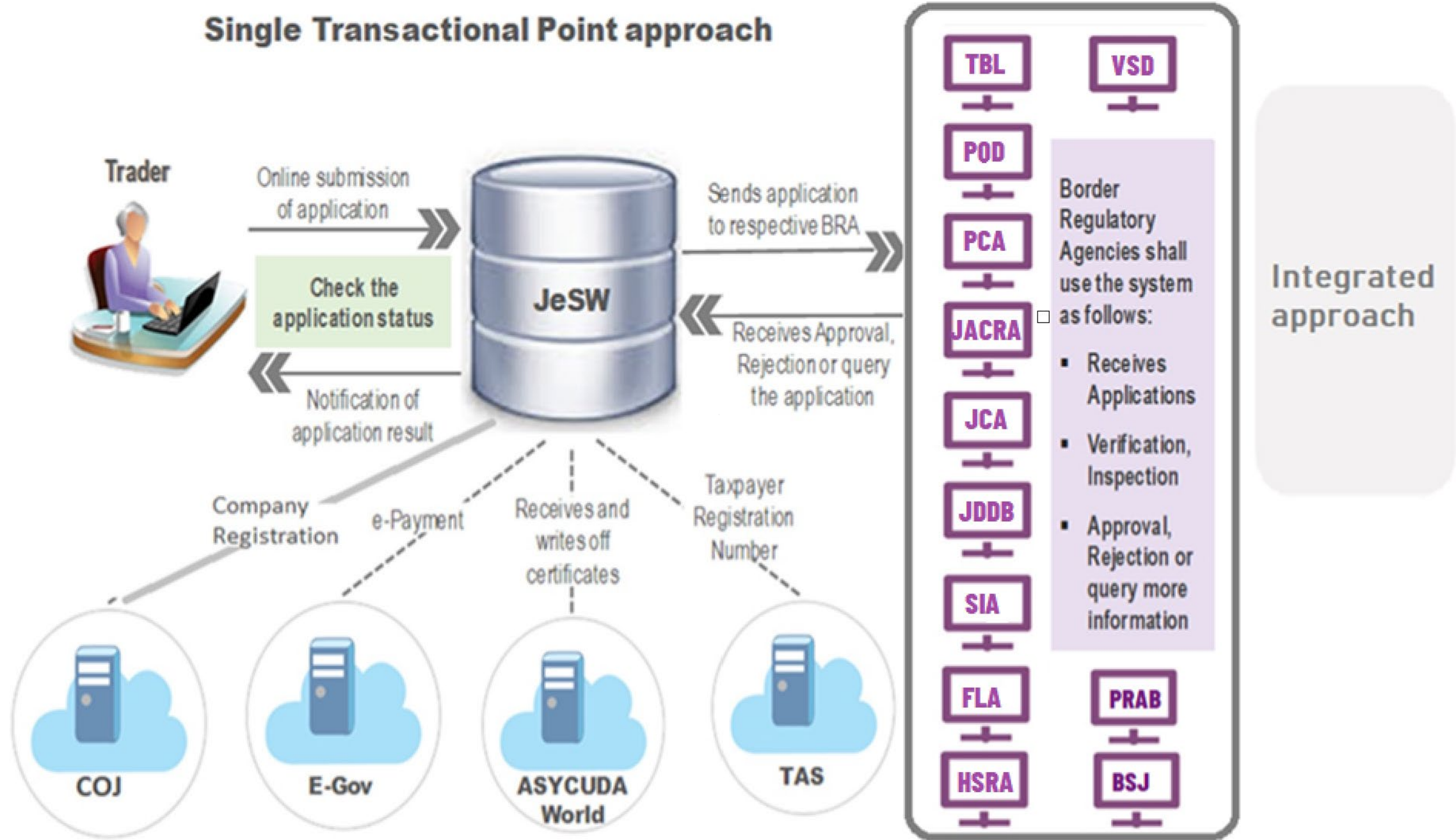
In January 2016, the Government of Jamaica ratified the Trade Facilitation Agreement and decided to develop and implement an Electronic Single Window System (Article 10.4)

UNCTAD contracted as a development partner for implementation of the Single Window. Jamaica Customs Agency assigned as the lead implementing Agency, host and operator of the ESW in partnership with the BRAs.

ALL associated Licenses, Permits, Certificates and any Other trade-related documents (LPCO) will therefore be processed through this single online portal.



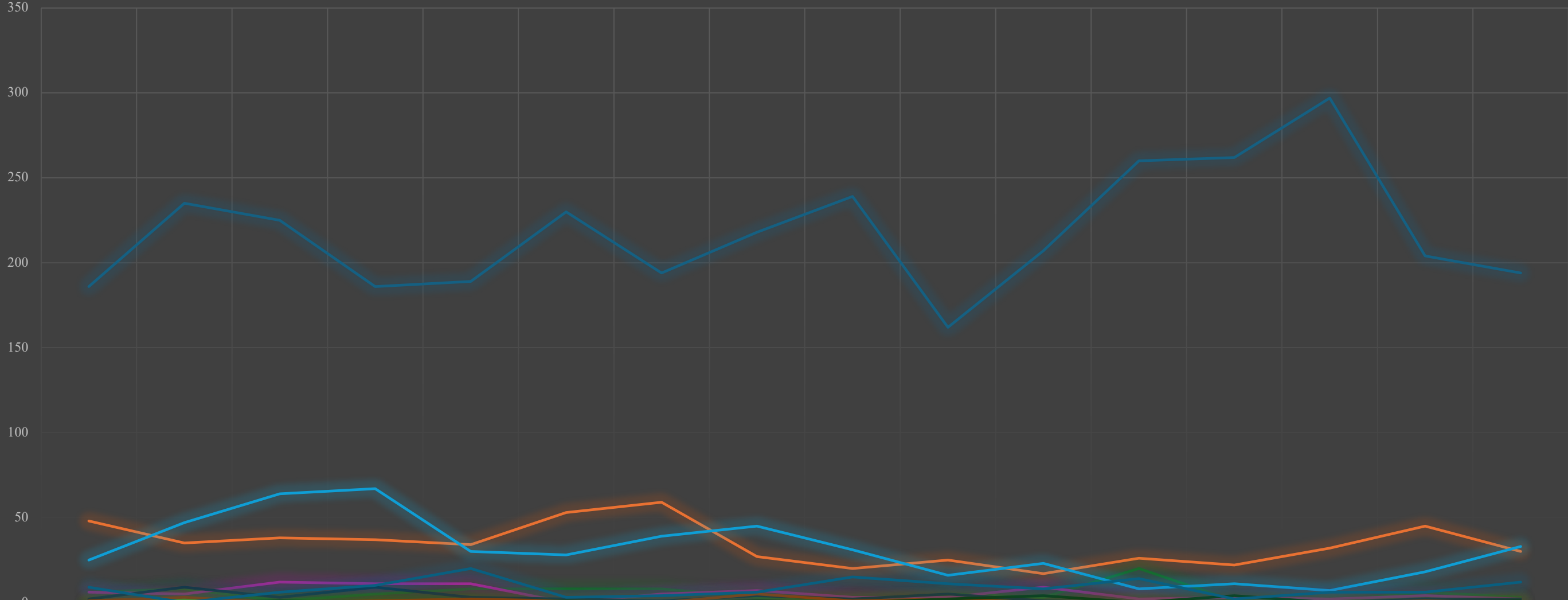
Single Transactional Point approach



TBL Certificate of Origin

— PROCESSED_4HRS
 — PROCESSED_8HRS
 — PROCESSED_9_16HRS
 — PROCESSED_24HRS
 — PROCESSED_32HRS
 — PROCESSED_40HRS
 — PROCESSED_48HRS
 — PROCESSED_56HRS
 — PROCESSED_64HRS
 — PROCESSED_OVER_72HRS

Axis Title



	2023-04	2023-05	2023-06	2023-07	2023-08	2023-09	2023-10	2023-11	2023-12	2024-01	2024-02	2024-03	2024-04	2024-05	2024-06	2024-07
TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL	TBL
PROCESSED_4HRS	186	235	225	186	189	230	194	218	239	162	207	260	262	297	204	194
PROCESSED_8HRS	48	35	38	37	34	53	59	27	20	25	17	26	22	32	45	30
PROCESSED_9_16HRS	6	8	1	5	8	8	8	3	1	5	3	20	1	1	6	3
PROCESSED_24HRS	25	47	64	67	30	28	39	45	31	16	23	8	11	7	18	33
PROCESSED_32HRS	6	5	12	11	11	0	5	7	3	3	9	2	3	2	4	2
PROCESSED_40HRS	0	2	0	0	0	0	0	0	0	2	0	0	0	0	0	1
PROCESSED_48HRS	2	9	3	9	3	2	1	4	2	5	1	0	0	0	2	2
PROCESSED_56HRS	1	3	0	1	2	1	0	5	1	2	0	0	0	0	1	0
PROCESSED_64HRS	0	0	1	0	0	1	0	1	0	2	4	0	4	0	0	1
PROCESSED_OVER_72HRS	9	0	6	10	20	3	4	6	15	11	8	14	2	6	6	12

Year/Month



VETERINARY SERVICES DIVISION
 MINISTRY OF AGRICULTURE AND FISHERIES
 HOPE GARDENS, KINGSTON 6
 JAMAICA

Certificate # 2024PER20576/1

Please Quote
 Reference No. V2/19

**OFFICIAL HEALTH CERTIFICATE FOR
 FISHERY PRODUCTS**

Country of Dispatch : Jamaica, West Indies
 Competent Authority: Veterinary Services Division
 Ministry of Agriculture and Fisheries
 JAMAICA

IDENTIFICATION OF PRODUCTS

Product Description:
 Species : PANULIRUS ARGUS
 Type of Product : Lobster Meat
 Type of Packaging : Case
 Number of Packages : 10 (9.07kg)
 Quantity : 10 Case
 Net Weight : 90.7 KGM
 Establishment Number : VSDJ/RSL-0326
 Batch Number : AB0223/24L
 Temperature required during storage and transport: Frozen -18 celsius

ORIGIN OF THE FISHERY PRODUCTS

Name of Consignor : RAINFOREST SEAFOODS LIMITED
 23-25 Coconut Way, Montego Freeport, Montego Bay, St. James, Jamaica
 Processor : Rainforest Seafoods Limited
 67 Slipe Road , Kingston
 From : Jamaica

DESTINATION OF THE FISHERY PRODUCTS

Consignee : Rainforest Foods Barbados Ltd
 Worthing Corporate Centre Christ Church Barbados, W.I.
 Port of Discharge : BRIDGETOWN
 Mode of Transport: : Sea Transport/ BMOU9305867- Line:G2773695 PAJ: 0248507 Custom: 485872
 Sail date : May 19, 2024

HEALTH ATTESTATION

I the undersigned official inspector hereby certify that:

I. The fishery products described above have been handled, prepared and or processed, identified, stored and transported under conditions at least equivalent to those laid down in The Aquaculture, Inland and Marine Products and By-Products Act 1999 and Regulations 2000 with respect to health conditions for the production and the placing of prescribed products on the export market. The products have been duly inspected and found to be fit for human consumption.

Done at: JAMAICA

Date: May 16, 2024

Signature of official inspector:

Name in capitals, capacity and qualifications:



[Handwritten Signature]

DR. OSBIL WATSON - CHIEF VETERINARY OFFICER



VSD EXPORT HEALTH CERTIFICATE

Certificate Reference Number

The Exporter's Ref No. filed will display the assigned certificate number which is unique to each approved application. The syntax for this reference number is Year/Document Code/Registration Number

Unique QE Code

The document contains a unique QR Code which can be scanned using any QR Code reader, smartphone, tablet etc. The user will be redirected to the official portal at jswif.gov.jm where the following information will be displayed:

- a. Year: yyyy
- b. Serial: CER
- c. Registration Number: xxxxxx
- d. Process Code:
- e. Status: Finalized
- f. Item details and Quantities

Electronic Signature

The certification field of the document also includes the signature of the approving Officer / Chief Veterinary Officer of VSD.

Certifying Authority Stamp

The certification field of the document includes the VSD certifying stamp.

JSW IFT Impact: From Complex to Streamlined

Previous Status

Manual or semi-automated Procedures

Intricate and Complex requirements

Multiple forms and inconsistent Data

No cross-checks between PGA

Lengthy delays to complete approval

JSW IFT Benefits

Simplified & streamlined automated procedures

Rationalizes formalities requirements

Standardize/harmonizes data and documents

Cross-checks and interoperability between PRAs

Reduced time & cost to obtain electronic approval

JSW IFT Impact: Organizational challenges & responses to digitization

Common concerns about redundancy & skepticism towards new technology

Passive resistance, lack of ownership for core services

Deviation from SOPs resulting in operation gaps or mundane tasks

Reduced QoS to clients/oversight / inconsistent records

Robust change management strategy with frequent focus group sessions

Address the issue of digital literacy - training and capacity building

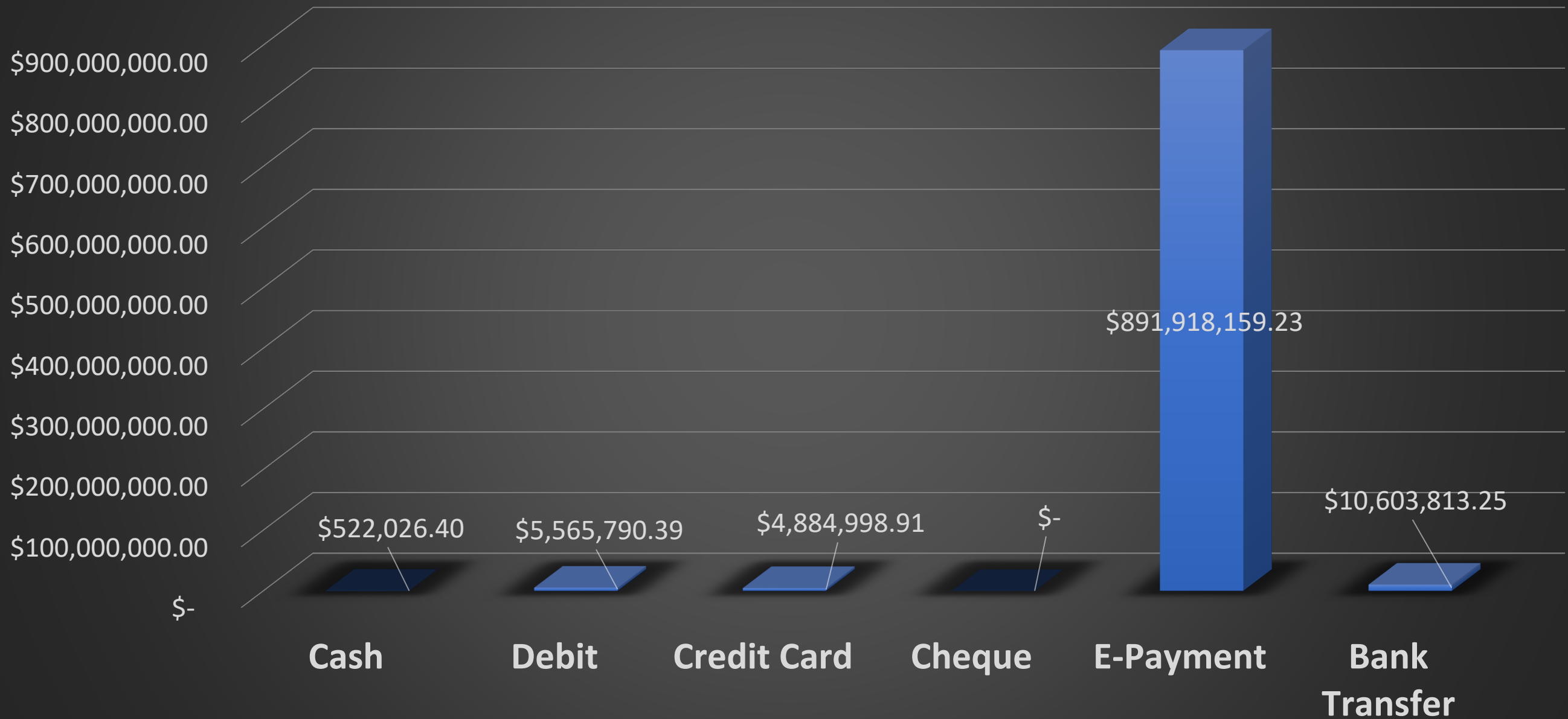
Update SOPs, workplans and establish key performance indicators (KPIs)

Monitoring and evaluation sessions to ensure QoS and opportunities for improvement

JSWIFT Impact: Interoperability with MDAs & logistics partners

- Partnership towards re-engineering & digitization for greater efficiency
- Adoption of international standards and best practice
 - WCO Data Model
 - WCO Single Window Compendium (LPCO)
- Integration between JSWIFT and ASYCUDA – fully automated verification & write-off
- Integration with Systems (JBG, IPC-GENS, CITES)
- Increased data consistency and real-time transfer
- Centralized risk assessment with automated workload
- Paperless & concurrent processing between Customs & BRAs
- Enforced regulatory controls, increased accountability & transparency
- Greater coordination for joint inspections between Customs & BRAs

JSWIFT Means of Payment





JSWIFT

"Your Window To Trade"

Effective
SEPTEMBER 2, 2024

MOH Services now accessible through JSWIFT:

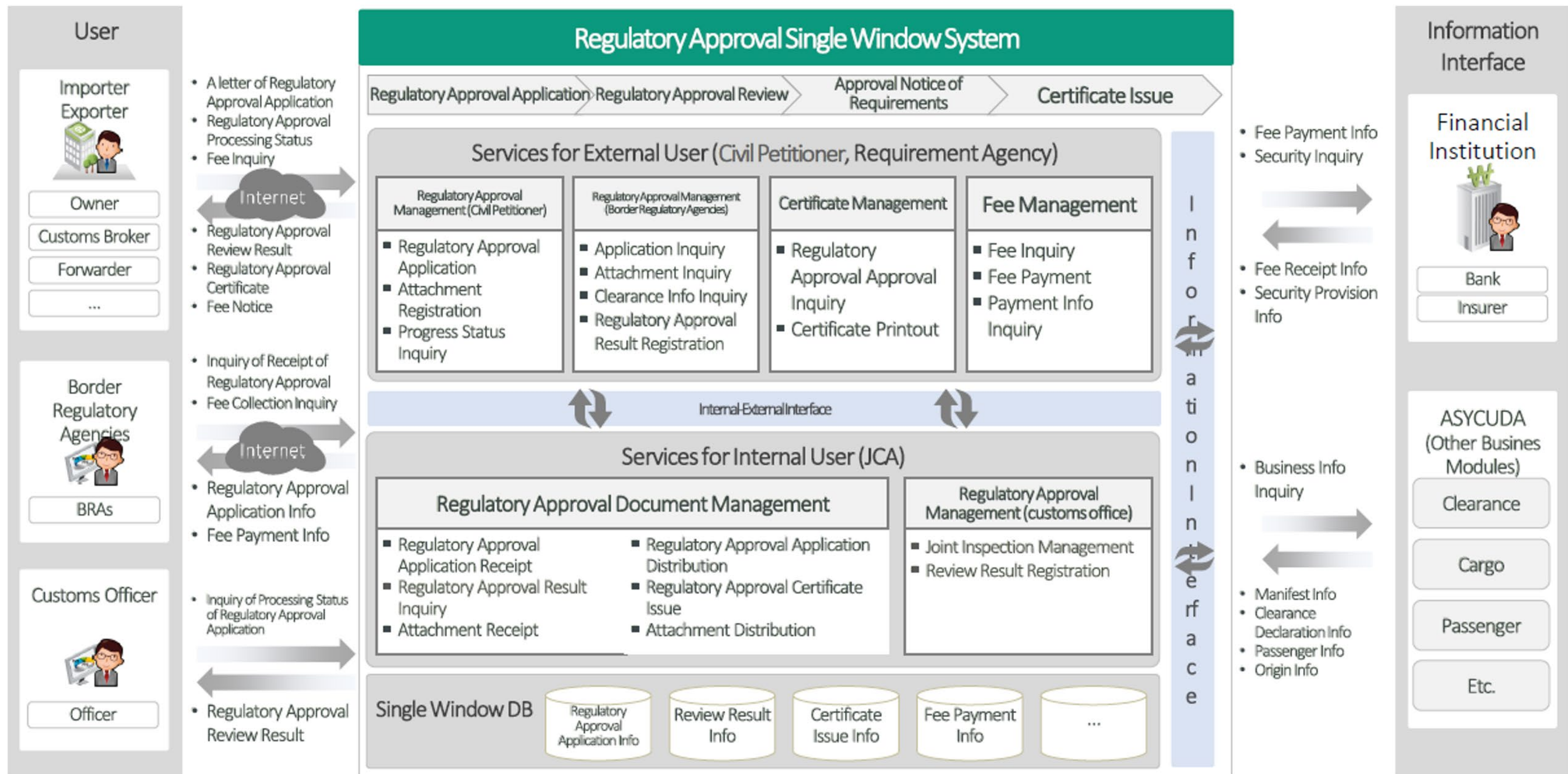
- Chemical Import Permit - Cosmetics
- Chemical Import Permit - Precursor
- Chemical Import Permit - Regular
- Food Additives Import Permit
- Human Tissue Import Permit
- Human Specimen Import Permit
- Pharmaceutical Import Permit - Devices
- Pharmaceutical Import Permit - Drugs
- Pharmaceutical Import Permit - Herbal Products
- Pharmaceutical Import Permit - Narcotics
- Pharmaceutical Import Permit - Precursor Drugs
- Pharmaceutical Import Permit - Psychotropics

Online
Application

Online
Payment

Online
Approval





Internet

- A letter of Regulatory Approval Application
- Regulatory Approval Processing Status
- Fee Inquiry
- Regulatory Approval Review Result
- Regulatory Approval Certificate
- Fee Notice
- Inquiry of Receipt of Regulatory Approval
- Fee Collection Inquiry
- Regulatory Approval Application Info
- Fee Payment Info
- Inquiry of Processing Status of Regulatory Approval Application
- Regulatory Approval Review Result

Information Interface

- Fee Payment Info
- Security Inquiry
- Fee Receipt Info
- Security Provision Info
- Business Info Inquiry
- Manifest Info
- Clearance Declaration Info
- Passenger Info
- Origin Info

Thank You



Information Services Division, JCA



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www.jswift.gov.jm