

# SECRETARIAT OUTREACH WORK ON OVERDUE TRANSPARENCY NOTIFICATIONS AND BROKEN LINKS

## Overdue Notifications







## Broken links



# OVERDUE NOTIFICATIONS OUTREACH

## In our outreach we:

-  Identified Members with overdue notifications
-  Emailed each Member outlining the relevant Articles and due dates
-  Attached the notification template and examples from other Members
-  Offered assistance to guide Members through the notification process if needed

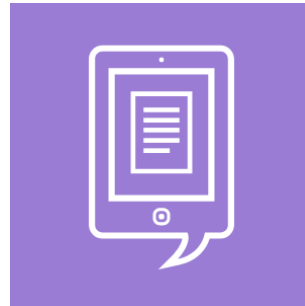
**To date, 10 Members have submitted 12 notifications**

# OVERDUE TRANSPARENCY NOTIFICATIONS



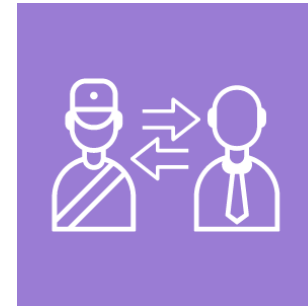
Article 1.4

**18**



Article 10.4.3

**16**



Article 10.6.2

**14**



Article 12.2.2

**13**

*Data as of 24 November 2025*



<https://tfadatabase.org/notifications/transparency/notifications-by-member>

# ALMOST ONE-THIRD FEWER MEMBERS WITH OVERDUE TRANSPARENCY NOTIFICATIONS

	<b>June 2025</b>	<b>November 2025</b>	<b>%</b>
No. of Members with overdue notifications	36	25	<b>-31%</b>



# BROKEN LINKS

In its First Review of the TFA adopted in November 2021, the Trade Facilitation Committee instructed the Secretariat to check the operability of web links, namely, those related to the implementation of Article 1.4 of the TFA and ask the relevant Members to update links identified as broken.

Broken links is completely normal as links aren't active forever, so regularly fixing them is a good practice.

# BROKEN LINKS

 Broken links can be problematic for website visitors, making them unable to access the desired source or information.

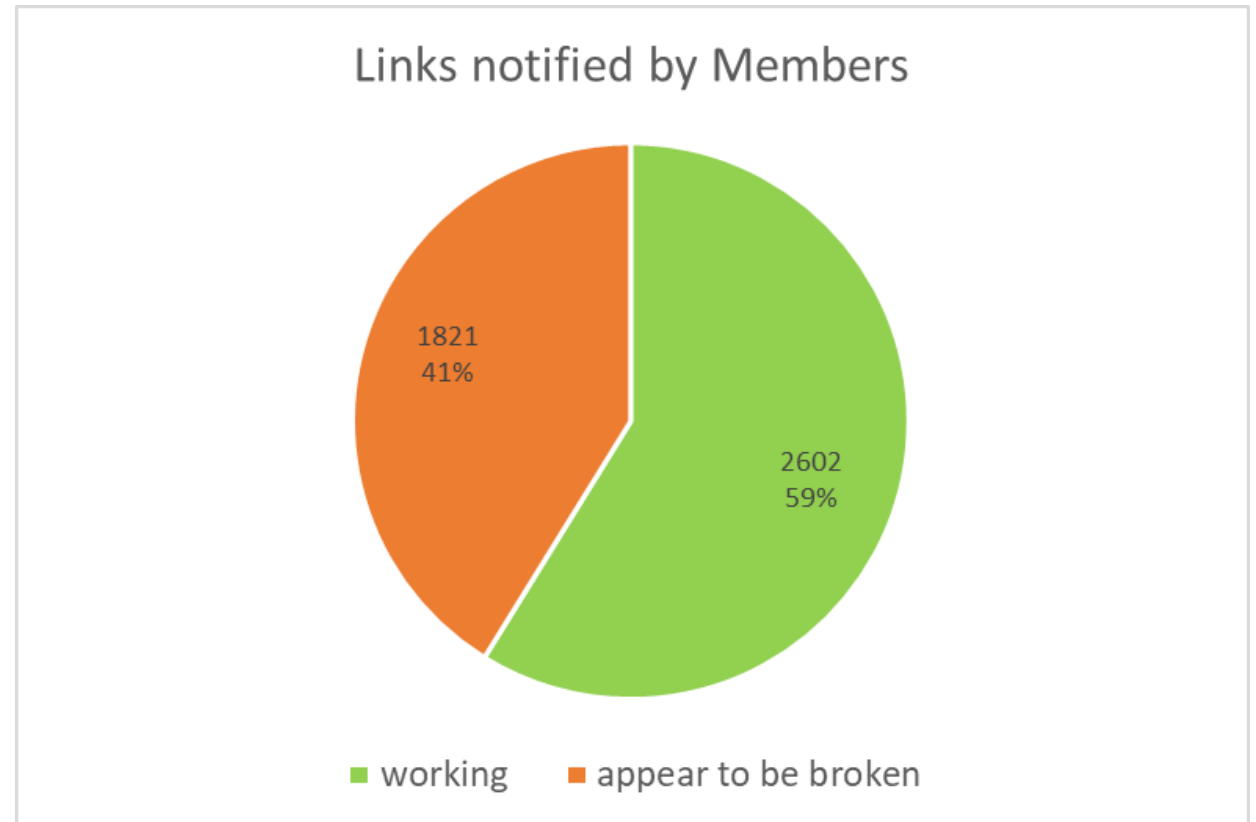
## Common causes of broken links:

- A website is no longer available
- A webpage was moved or deleted
- The URL structure of a website was changed
- Security/HTTPS hiccups

OUT OF A TOTAL NO. OF 4423 LINKS NOTIFIED BY MEMBERS,  
1821 (41%) APPEAR TO BE BROKEN OR HAVE ACCESSIBILITY ISSUES

**Current status:**

The Secretariat is monitoring broken links and has already reached out to **16 Members** who collectively have **242 broken links** identified.



# BROKEN LINKS EXAMPLE

Here is an example of a “marked up” notification.

Steps:

- “marked up” Notification is sent to the Member for review
- outdated URLs are verified and replaced
- The Secretariat receives a revised Notification
- Notification is then reviewed and issued

...hereby makes the following notifications in accordance with Articles 1.4, 10.4.3, 10.6.2 and 12.2.2 of the Agreement on Trade Facilitation (WT/L/931).

**Article 1, Paragraph 4**

**(a) → The official place(s) where the items in subparagraphs 1.1(a) to (j) have been published:**

Information related to import, export and transit procedures are published at the official websites of the following public authorities:

LEPL -- Revenue Service of the Ministry of Finance	<a href="http://www.rs.gov.rs">www.rs.gov.rs</a>
Legislative Herald of	<a href="http://www.matsne.gov.rs">www.matsne.gov.rs</a>

**(b) → The Uniform Resource Locators of website(s) referred to in paragraph 2.1**

Information relating to Customs and Tax related procedures are obtainable to the following:

LEPL -- Revenue Service of the Ministry of Finance	<a href="http://www.rs.gov.rs">www.rs.gov.rs</a>
Section of the website dedicated to customs related information	<a href="http://www.rs.gov.rs/en/4517">www.rs.gov.rs/en/4517</a>

**(c) → The contact information of the enquiry points referred to in paragraph 3.1**

Enquiry points of the Revenue Service of the Ministry of Finance can be reached at:

Information Center: ...; Email: [info@rs.gov.rs](mailto:info@rs.gov.rs)

Centre provides information on services related to customs matters and procedures and is also available in English.

Contact information for specific service centers is available at:

[http://rs.gov.rs/Default.aspx?sec\\_id=5105&lang=2](http://rs.gov.rs/Default.aspx?sec_id=5105&lang=2)

Contact information for Customs Clearance Zones is available at:

[http://rs.gov.rs/Default.aspx?sec\\_id=5107&lang=2](http://rs.gov.rs/Default.aspx?sec_id=5107&lang=2)

The screenshot shows a vertical list of three error notifications. Each notification is from the 'Author' and reports an 'Error 404'. Below each error message is a 'Reply' input field. To the right of each notification are three icons: a three-dot menu, a pencil (edit), and a thumbs-up (like). The notifications are separated by small speech bubble icons on the left side of the list.

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**Author**  
Error 404

Reply

**Author**  
Error 404

Reply

**Author**  
Error 404

Contact information for Customs Crossing Points is available at:  
[http://rs/Default.aspx?sec\\_id=4954&lang=2](http://rs/Default.aspx?sec_id=4954&lang=2)

#### Article 10, Paragraph 4.3

Automated data system for taxpayers is available at e-services webpage of the Revenue Service of upon registration: <https://eservices.rs/Login.aspx>

Trade/Customs related services are available through automated data system available at <http://asycuda.rs/>

Revenue Service has several access points from where traders can submit required documents. The taxpayer's portal ([www.rs](http://www.rs)) is a single window access point for legal entities where all tax and customs related electronic services are accessible. Moreover, since 1998 customs has been operating an automated system of customs data. In 2015, the system was upgraded and currently is operating with the most recent version of ASYCUDA World's so-called E-Customs system. The E-Customs system enables paperless processing of most of customs operations. The infrastructure is integrated with the information systems of other state authorities providing inputs to (or consuming data from) customs operations, such as permits, licenses and certificates.

A screenshot of a social media post interface. The post is from an 'Author' and contains the text 'Error 404'. Below the text is a 'Reply' input field. A red box highlights the author's name, the error text, and the reply field. A yellow arrow points to the error text. Below the post, another red box highlights a detailed error message: 'ERROR The requested URL could not be retrieved'. A yellow arrow points to this message. At the bottom, a small error notification box from 'eVOW' states: 'The following error was encountered while trying to retrieve the URL: http://asycuda.rs/... Zero Sized Reply Squid did not receive any data for this request. Your cache administrator is service@dukk.org.'

Author  
Error 404  
Reply

Author  
Requested url could not be retrieved

**ERROR**  
The requested URL could not be retrieved

The following error was encountered while trying to retrieve the URL: <http://asycuda.rs/>  
Zero Sized Reply  
Squid did not receive any data for this request.  
Your cache administrator is [service@dukk.org](mailto:service@dukk.org).

# BROKEN LINKS EXAMPLE

The previous example shows a simple “marked-up” notification.

It is important to note that some notifications contain multiple broken links – in some cases up to 87 broken links in one notification.

<p>Productos Galénicos: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSGALENICOS">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSGALENICOS</a></p> <p>Productos Radiofármacos: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSRADIOF">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSRADIOF</a></p> <p>Productos Biotecnológicos: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSBIOTEC">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSBIOTEC</a></p> <p>Suplementos Nutricionales: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSSUPLE">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSSUPLE</a></p> <p>Productos Cosméticos: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPC">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPC</a></p> <p>Plaguicidas de uso doméstico y de uso profesional: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPLAGUI">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPLAGUI</a></p> <p>Productos Higiénicos: <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPH">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=RSPH</a></p> <p><b>REQUISITOS DE LICENCIA SANITARIA</b> <b>De establecimientos De Alimentos y Bebidas:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEAB">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEAB</a></p> <p><b>De Dispositivos Médicos:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEDM">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEDM</a></p> <p><b>De Productos Farmacéuticos:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEPF">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSEPF</a></p> <p><b>De Fabricas y Bodegas De Alimentos y Bebidas:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSFyBAB">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSFyBAB</a></p> <p><b>De Productos Farmacéuticos:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSFyBPF">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSFyBPF</a></p> <p><b>De los medios de transporte:</b><a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSTAB">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSTAB</a></p> <p><b>De Productos Farmacéuticos:</b> <a href="http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSTPF">http://arsa.█/index.php?page=pruebapaginas&amp;pagina=LSTPF</a></p> <p><a href="https://www.arsa.█/descargas/COMUNICADOS2020/PresentacionTramites/GuiaLlenadoTramitesenLineaDPF.pdf">https://www.arsa.█/descargas/COMUNICADOS2020/PresentacionTramites/GuiaLlenadoTramitesenLineaDPF.pdf</a></p>
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The Secretariat continues to monitor the operability of web links and overdue notifications to ensure that Members' online information is up to date.



# Thank you!



[www.tfadatabase.org](http://www.tfadatabase.org)



[TFcommittee@wto.org](mailto:TFcommittee@wto.org)

# OCTOBER DELEGATES' TRAINING

## Three Approaches Members Use to Coordinate Transparency Notifications

- **Ghana:** Uses its **National Trade Facilitation Committee** and a **structured template system** to gather inputs across agencies and keep information updated through regular coordination.
- **Uruguay:** Relies on **simple but consistent inter-agency communication** between Customs, Foreign Affairs, and the Mission, ensuring smooth updates without complex systems.
- **Japan:** Discussed on **the use and improvement of the TFA Database**, emphasizing how transparency notifications support policy-making and how awareness of the database can be strengthened.