



REPUBLIC OF TÜRKİYE  
MINISTRY OF TRADE

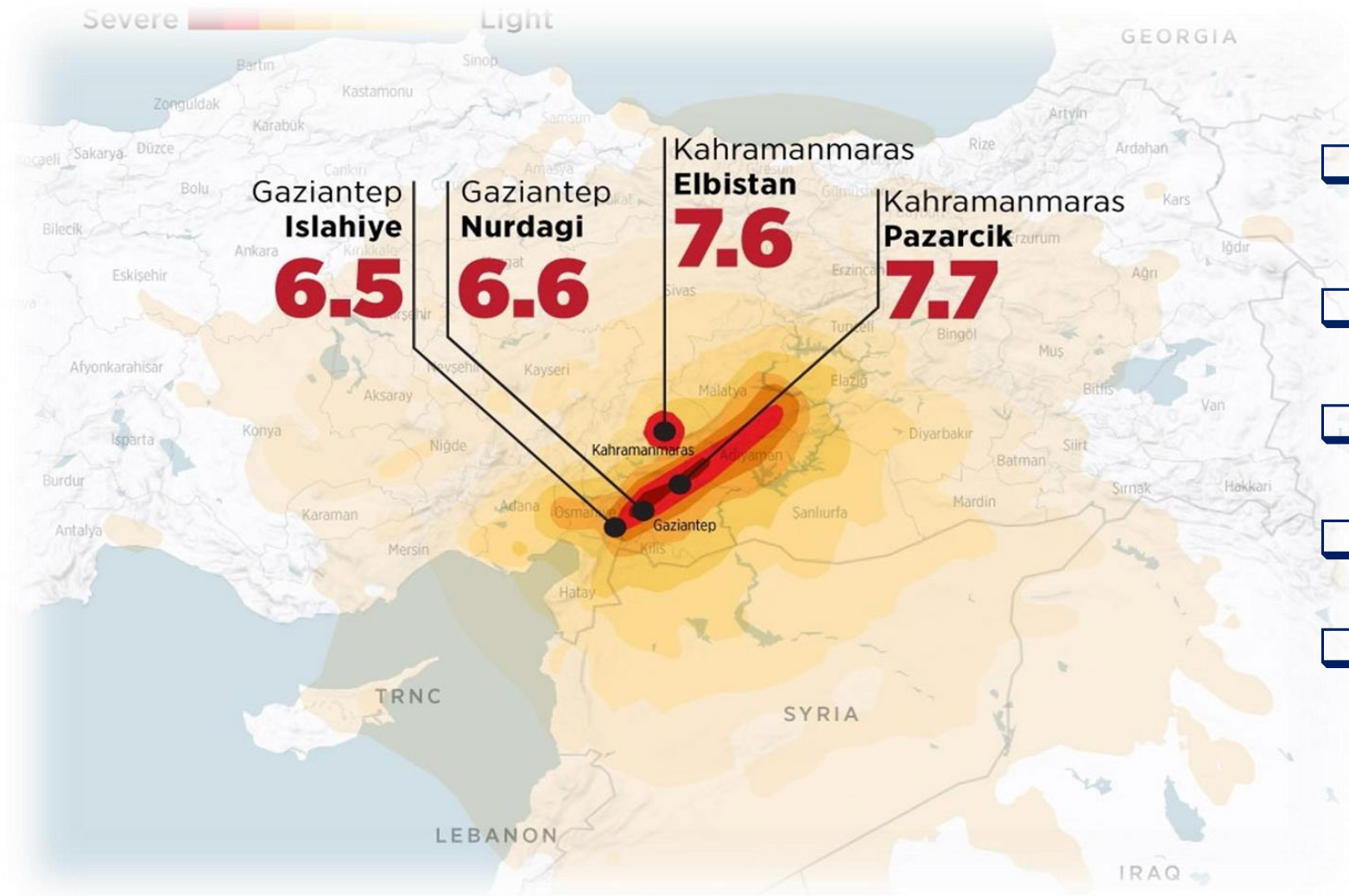
# THE ROLE of TURKISH CUSTOMS in DISASTER RELIEF

March 2025

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# 2023 Earthquakes in Türkiye



- ❑ A series of earthquakes and aftershocks
- ❑ 350.000 km<sup>2</sup> land
- ❑ 13 cities in Türkiye
- ❑ 4 cities in Syria
- ❑ 16 million people in total

# Structure in Disaster Management



**AFAD**

REPUBLIC OF TÜRKİYE  
MINISTRY OF INTERIOR

**DISASTER AND EMERGENCY  
MANAGEMENT PRESIDENCY  
(DEMP)**

**Ministry of Interior**

**Türkiye Disaster Response Plan**

**Recent Earthquake «Level 4»**

**Emergency Operations Center**



**REPUBLIC OF TÜRKİYE  
MINISTRY OF TRADE**

**Ministries**

**Public Institutions**

**Non-Governmental Organisations**

# Turkish Customs in Emergency Situations

## PREPERATIONS

Keeping up to date

Modifying the legislation  
(international standarts, case  
studies, experiences etc.)

Training activies (exercises etc.)

## ACTIONS

Implementing measures  
taken

Coordinating and  
cooperating with relevant  
bodies

Ensuring smooth  
communication

7/24 Service

## RECOVERY

Providing waiver or  
deferral of duties, taxes,  
fees and penalties

Increasing public  
contribution in forms of  
political and financial  
incentives

# Turkish Customs in Action

## 3C APPROACH

Cooperation  
Coordination  
Communication

- An active participant in the Emergency Management Center under the DEMP
- 7/24 shifts at Customs
- Providing information *(Press Release/Social media posts/Turkish representatives abroad)*
- Procedures with minimum time and effort



## FACILITATION OF CUSTOMS FORMALITIES

- Pre-arrival notifications & Prioritization
- **Oral Declaration** *(Accompanied by a list of goods and a bill of lading if available)*
- ATA Carnet, security and letter of undertaking (public institutions) for temporary admission
- Accelerated processing of passenger belongings and professional equipment for international relief teams

# Turkish Customs in Action

## RISK ANALYSIS for RELIEF GOODS

Non-intrusive risk assessment and inspection methods

Utilizing data mining techniques

Sanitary and halal requirements for food items

Medicines sent by verified entities



## RELIEF GOODS TO SYRIA

Expedited transit procedures for relief goods dispatched to Syria



# Circular No. 2025/1 on Goods Sent/Brought in Crisis Situations

Customs procedures for crisis goods  
(temporary admission and entry into free  
circulation)

Entry and exit procedures for humanitarian aid  
teams, vehicles, and equipment

Entry into free circulation of certain products  
(food and medicine)



# Guidelines on Customs Procedures for International Aid During Disaster Situations



TÜRKİYE CUMHURİYETİ  
TİCARET BAKANLIĞI



## AFET ZAMANLARINDA ULUSLARARASI YARDIMLARA İLİŞKİN GÜMRÜKLERDE UYGULANACAK USUL VE ESASLAR

TİCARET BAKANLIĞI  
GÜMRÜKLER GENEL MÜDÜRLÜĞÜ

[Afet Zamanlarında Uluslararası Yardımlara İlişkin Uygulanacak Usul ve Esaslar.pdf](#)



# THANK YOU

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