



# ***DIGITALIZATION IN NIGERIA CUSTOMS SERVICE***

## ***NCS MODERNIZATION PROJECT***

**A Presentation by:**

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***WTO COMMITTEE ON TRADE FACILITATION MEETING 12-13 MARCH, 25***

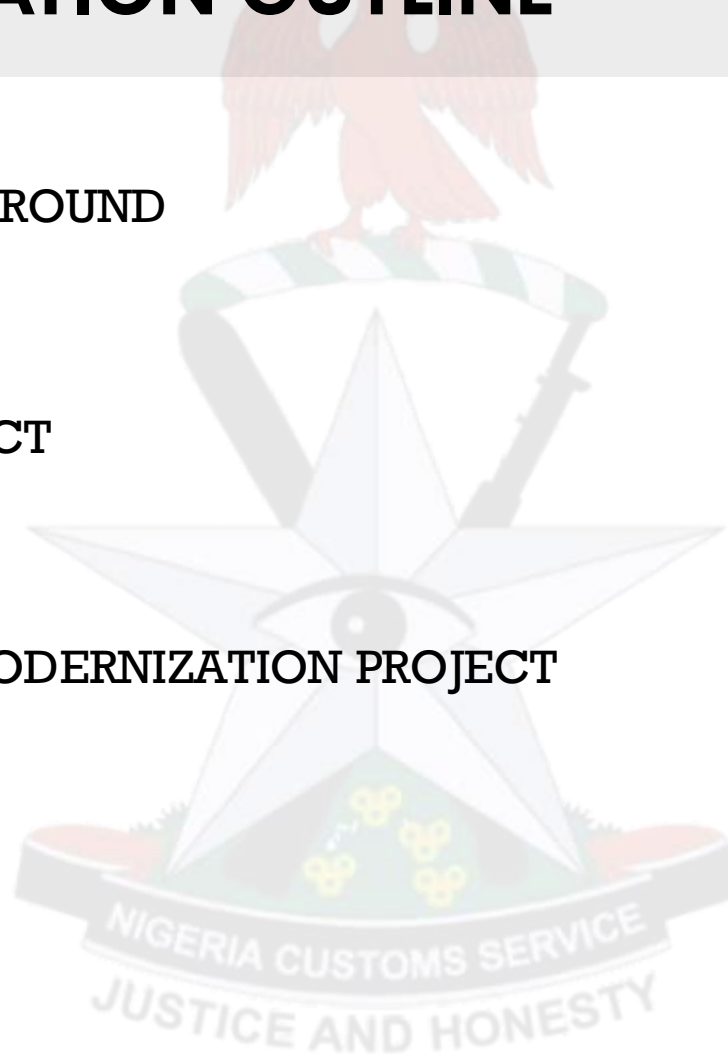
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## PRESENTATION OUTLINE

1. NCS DIGITALIZATION BACKGROUND
2. PROJECT BACKGROUND
3. THE MODERNIZATION PROJECT
4. PROJECT SCOPE
5. KEY COMPONENT OF NCS MODERNIZATION PROJECT
6. IMPACT SO FAR: STATISTICS
7. CONCLUSION





# DIGITAL TRANSFORMATION TIMELINE

Digital transformation in the Nigeria Customs Service dates far back as 1998 and is still growing in 2022. Some of the major Digital transformations within the Nigeria customs include:





## BACKGROUND

The Federal Government of Nigeria, through the Nigeria Customs Service (NCS) signed a 20-year Concession Agreement with Trade Modernisation Project (TMP) Limited for the implementation of the Nigeria Customs Service Modernisation Project.

The project will automate all business processes of the NCS and provide best in class technology for the duration of the Concession.



### CONCESSION AGREEMENT

BETWEEN  
THE FEDERAL GOVERNMENT OF NIGERIA  
REPRESENTED BY

**NIGERIA CUSTOMS SERVICE BOARD**

AND

**TRADE MODERNISATION PROJECT  
LIMITED**

In respect of the "Nigeria Customs Service  
Modernisation"  
May 2022

NCS Modernisation Project  
Concession Agreement (27 May 2022)  
IN WITNESS WHEREOF the Parties hereto have hereunto executed this AGREEMENT  
the day and year first above written.  
SIGNED SEALED AND DELIVERED by  
The Comptroller-General,  
Nigeria Customs Service Board  
For and on behalf of the Federal  
Government of Nigeria  
  
Col. Hammed Ibrahim Ali (RTD)

In the presence of:  
Name: Smart Akande  
Occupation: Legal Adviser  
Address: Nigeria Customs Service Headquarters, 3 Abidjan Street, Wuse Zone 3, Abuja  
Signature:

THE COMMON SEAL OF THE CONCESSIONAIRE  
SIGNED SEALED AND DELIVERED by  
The Chairman,  
For and on behalf of TRADE MODERNISATION PROJECT LIMITED  
  
In the presence of:  
  
Alhaji Saleh Ahmadu

Name: Dr. JUMMALI ZAINAB UMAR-ABDOLA  
Occupation: Managing Director  
Address: 4, Kinde Street, Wuse 2, Abuja



## NCS TRADE FACILITATION

### ***Modernisation Project***

The NCS Modernisation Project is an integration of applications, platforms and hardware involving an all-in-one nationwide import & export management system. The solution also provides facilities on excise processes, security/anti-Smuggling activities, manifest processing, licensing, revenue collection and information sharing amongst others.



## PROJECT SCOPE

**Phase 1: Years 1 to 3**



**Phase 2: Years 4 to 13**



**Phase 3: Years 14 to 20**

### Core Services

- Unified Customs Management System
- Trade Portal
- Electronic Cargo Tracking System (ECTS)
- Cargo Release System
- Enforcement System
- Telecommunication, Video Surveillance and Connectivity
- Border Management System, NII
- HRM, DMS AND AMS

**Upgrade and Update of Core Services and Infrastructure**

### Transition and Handback

- Technology Upgrades/ Updates
- Enhanced Capacity Building
- Project Documentation, Reporting, Publication and Archiving

Capacity Building, Business Continuity and Risk Management



## KEY COMPONENT OF THE PROJECT





## TIME RELEASE STUDY

### Average Time Between Payment and Release

TCIP

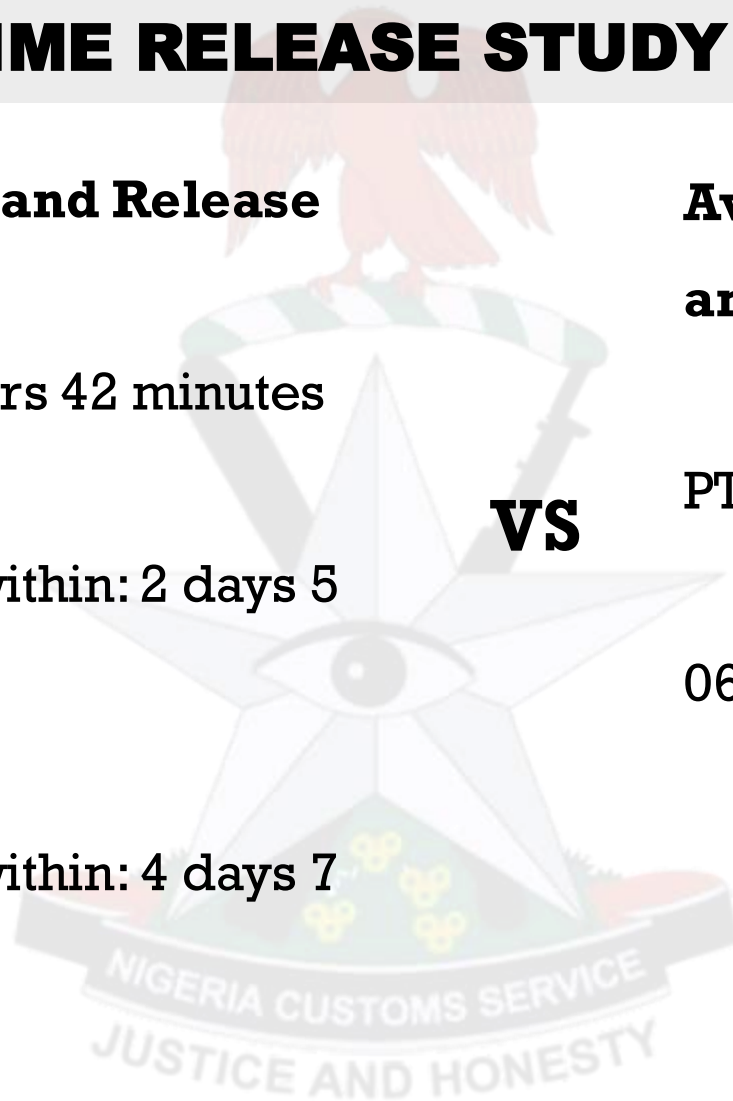
- Average Time: 4 days 21 hours 42 minutes
- 50% of surveys completed within: 2 days 5 hours 53 minutes
- 75% of surveys completed within: 4 days 7 hours 30 minutes

**VS**

### Average Time Between Payment and Release

PTML:

06 hours 55 minutes 56 seconds

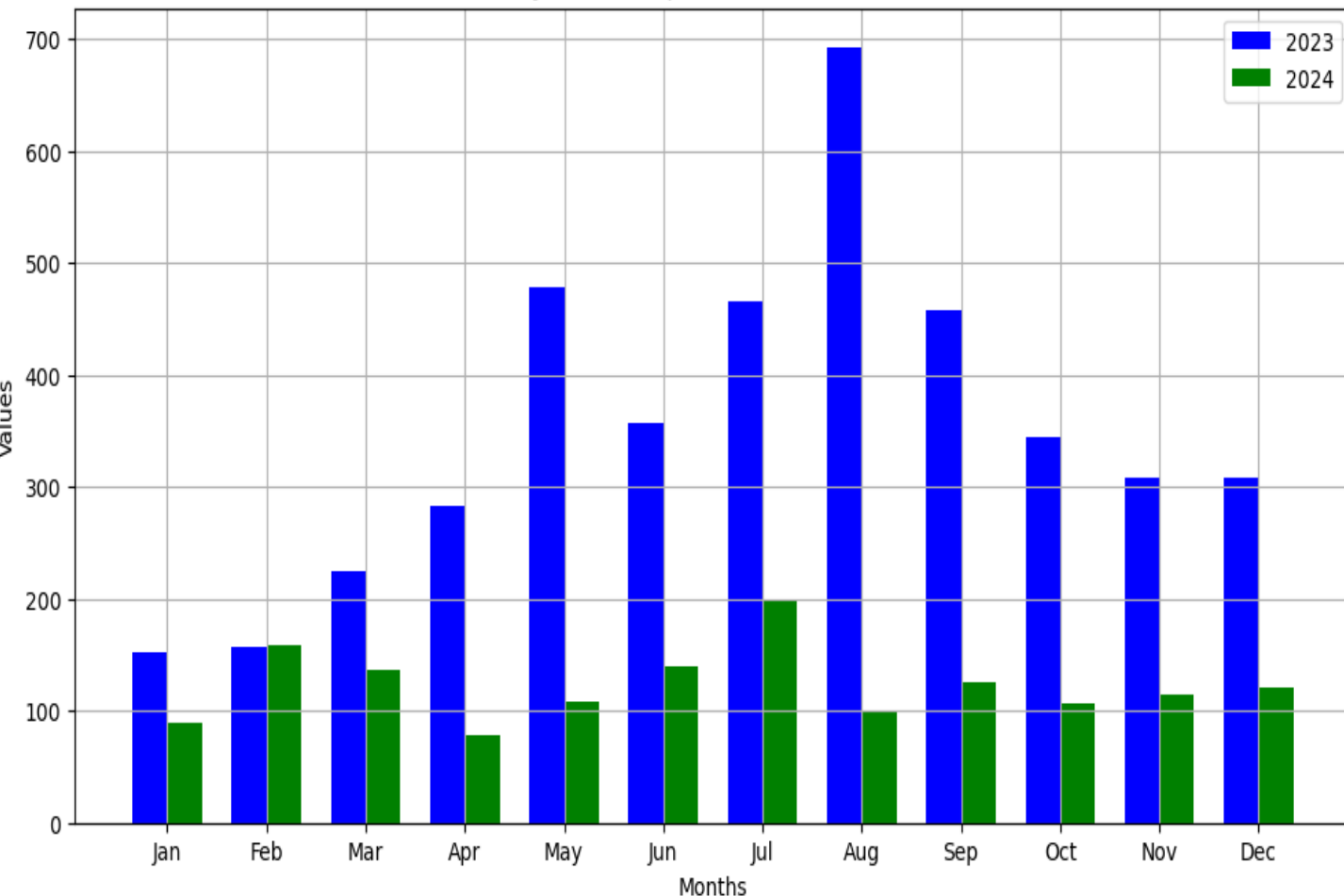






## NON INTRUSIVE INSPECTION

Monthly Data Comparison for 2023 and 2024



- November 2024 experienced the highest percentage increase in revenue (135.1%) compared to November 2023.
- January 2025 also saw a significant increase (112.2%) compared to January 2024.
- December 2024 had a more moderate increase (42.3%) compared to December 2023.

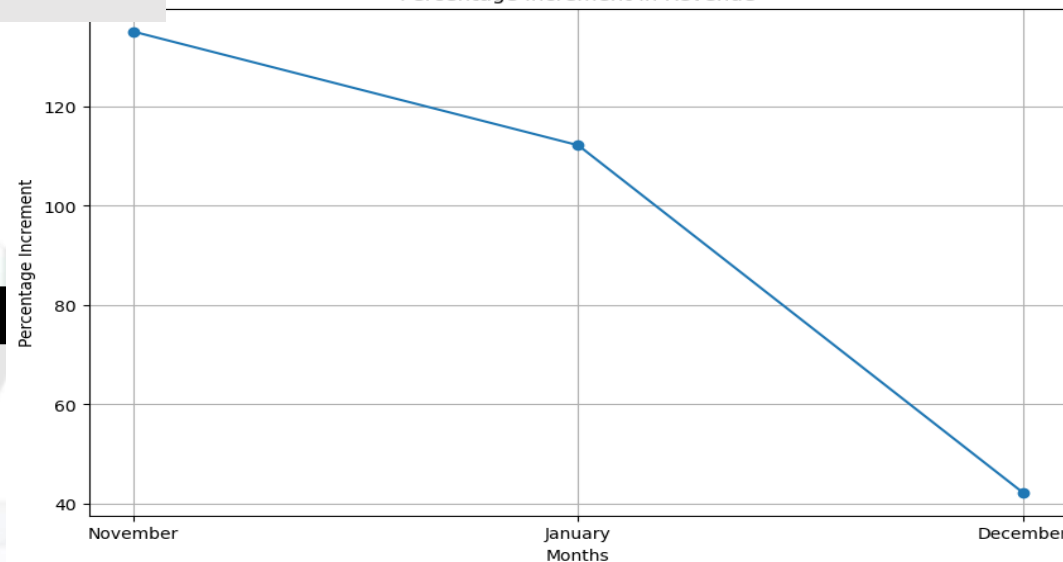
**Gains on Deploying Scanners**





## IMPACT ON REVENUE

Percentage Increment in Revenue



November:

2023: [REDACTED]

2024: [REDACTED]

January:

2024: [REDACTED]

2025: [REDACTED]

December:

2023: [REDACTED]

2024: [REDACTED]

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### Revenue comparism



## WE READY TO BUILD A WORLD CLASS STANDARD NCS?



Consolidation

- Building on existing reforms and successes
  - Ensuring the **sustainability of digital transformation efforts**
- 

Collaboration

- Strengthening partnerships.
  - Increasing participation in **regional and international customs networks** (e.g., **WCO, ECOWAS, WTO**)
- 

Innovation

- Embracing **technology-driven solutions**
  - Encouraging **continuous capacity building and upskilling** of customs officers
-



## CONCLUSION

*Trade facilitation is emerging as an important factor for international trade and the economic development of countries.*

*Digitalization in NCS is not just a modernisation initiative, it marks a paradigm shift in governance, trade facilitation and economic transformation.*

*Trade Facilitation is at the core of NCS functions and operations*



# THANK YOU



For questions or to discuss further contact:  
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[b.odogwu@customs.gov.ng](mailto:b.odogwu@customs.gov.ng)